

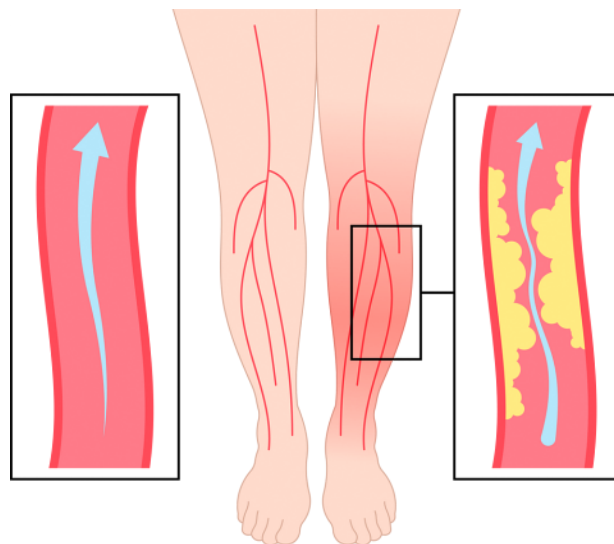
Open Access Services - Vascular Diagnostic Services

About Open Access Services

Open Access Services is a programme by Woodlands Health (WH) that allows patients seeking medical attention at primary care facilities to have direct referral access to endoscopy, minor surgery, and advanced imaging, bypassing the need for a consultation with a specialist.

Why Am I Being Referred for this Service?

Based on your symptoms, your doctor has referred you for a vascular scan.



What to Expect

1

Before Investigation

- Your doctor submits a referral to WH
- Your doctor briefs you on the estimated investigation cost
- A WH staff will give you a call to schedule an appointment and provide financial counselling



2

Day of Investigation

- Arrive at the Vascular Diagnostic Lab at Woodlands Health Campus, Medical Centre, Level 3
- Register at the Patient Services Station
- Investigation is conducted



3

After Investigation

- A WH staff will advise you on next steps including booking of a follow-up appointment (if needed) and payment
- Please return home to rest
- Depending on your results, you may be informed to follow up with your doctor or a specialist



Day of Procedure

Arriving For Your Appointment

- On the day of your appointment, please arrive at:
Vascular Diagnostic Laboratory, Medical Centre, Level 3
Woodlands Health Campus
17 Woodlands Drive 17
Singapore 737628



Directions to Woodlands Health Campus



Getting around Campus

- Please arrive at your scheduled appointment time.
- If you do not receive your appointment details within 3 working days from the date of your clinic visit, please call 6363 8000.
- Please keep to your scheduled date. However, if you are unwell (i.e. fever, cough and flu), or wish to postpone/ cancel the appointment, please call 6363 8000 (Monday to Friday, 8.30am to 5.30pm or Saturday 8.30am to 12.30pm) or email WH_VDL@wh.com.sg.

Preparation

- No preparation is required on your part.
- Please dress casually. You may be asked to remove your pants/ skirt and footwear for scanning purposes.

What Are The Scans About and What to Expect

These are non-invasive investigations aimed at evaluating the blood circulation of the lower limbs. You may be required to stand or lie down during the procedure, depending on the scans booked for you.

Documents to Bring

Identification:

- Singapore NRIC
- Non-Singaporeans: Passport, entry permit, employment pass, work permit or other valid ID issued by the Singapore Ministry of Manpower

Medical benefit documents, if applicable:

- Civil Service card
- Insurance card
- Insurer's or employer's guarantee letter (if the bill is covered by your employer)
- Blood donor card
- Financial assistance card/ memo (e.g. PA, MediFund, SMTA, MFEC)
- SAF identity card (11B)

Others:

- Referral letter from your doctor
- Past imaging records of your legs (within the last 6 months), if available

