Revision to Medication Delivery Fees

With effect from **1 December 2026**, our medication delivery charges will be revised as follows:

1. Standard delivery charges
All patients are eligible to ONE free standard delivery per calendar month. Exclusion(s) apply, please refer to the table below.

<table>
<tr><th>Delivery method</th><th>First standard delivery of each calendar month</th><th>Subsequent standard deliveries in the same month</th></tr>
<tr><td>Home delivery – Receive in person (non-fridge items, non-controlled drugs)</td><td>$6.45</td><td rowspan="4">$6.45</td></tr>
<tr><td>Home delivery – Receive in person (fridge items, controlled drugs)</td><td rowspan="3">No charge</td></tr>
<tr><td>Home delivery – Leave at doorstep (non-fridge items, non-controlled drugs)</td></tr>
<tr><td>Locker delivery (non-fridge items, non-controlled drugs)</td></tr>
</table>

2. Other charges

Service	Charges
Urgent home delivery (receive in person) – less than 7 working days	$20.00
Re-delivery/amendment after order confirmation: home delivery (receive in person or leave at doorstep)/locker delivery	Additional $11.00
Collection from NSC Pharmacy	No charge

Important notes:
- The free delivery eligibility is based on the delivery date and resets at the beginning of each calendar month.
- Only ONE free standard delivery is allowed per calendar month, shared across home delivery (receive in person), home delivery (leave at doorstep), and locker delivery.
- Collection from NSC Pharmacy is free and does not count towards the monthly free delivery eligibility.
- All prices are subject to prevailing GST