

# Mastering the Feedback Conversation

## PROGRAMME DESCRIPTION

Feedback is a vital part of teaching, learning and professional development, yet it can often feel uncomfortable or unclear. This interactive half-day workshop is designed for educators who want to build greater confidence and skill in giving effective feedback.

Through group activities and guided practice, this workshop will explore feedback literacy and equip participants with effective techniques for giving feedback and navigating difficult feedback conversations.



**DURATION: 0.5 DAY**

## PROGRAMME CONTENT

This programme comprises the following learning topics:

- Feedback Literacy
- How to Give Good Feedback
- Feedback in Difficult Situations



## TARGET AUDIENCE

Clinical teachers and educators, including Associate PDs, Core Clinical Faculty Members (CCFMs), Clinical Educator Leads (CELs) and Subject leads from all healthcare professions.

## LEARNING OUTCOMES

At the end of the programme, participants will be able to:

- Understand what makes feedback effective and impactful
- Apply practical tips to give constructive feedback
- Develop strategies for navigating difficult feedback situations with empathy and confidence
- Build a positive feedback culture through clear communication

## METHODOLOGY

This programme is designed to be an interactive learning experience for participants. Methodologies used will include:



Formal presentations



Small group exercises & guided practice

## TRAINING CAPACITY

30 participants per run

## ABOUT THE ORGANISER

Officially established on 19 July 2002, the NHG College plays an instrumental role in facilitating the continuous learning and development of our workforce, as well as, promoting systems improvement and driving leadership development in NHG Health. NHG College collaborates with renowned institutions and industry partners to build the pipeline and collective capacities of our leaders, educators, healthcare professionals and staff to support NHG Health in serving and managing the health of our patients and the population.

For enquiries on Education and Faculty Development courses, please visit our website by scanning the QR code below or email us at: [nhggroup.college@nhghealth.com.sg](mailto:nhggroup.college@nhghealth.com.sg)

